



HOW THE TOOLKIT WAS DEVELOPED

- Resources available to boards in Canada, the United States and globally were reviewed.
- This toolkit was developed through consultation with an expert pan-Canadian Governance for Quality and Patient Safety Steering Committee established and supported by the Canadian Patient Safety Institute.

HOW TO USE THIS TOOLKIT

This toolkit is intended to be a resource for board members and senior leaders. The material leverages commissioned research by Pomey et al. (2008) who conducted a literature review of the role of the board in the improvement of quality and safety in healthcare organizations, and Baker et al. (2009) who conducted case studies of high performing boards and their governance practices.

In order to enhance the value and utility of this toolkit, the Canadian Patient Safety Institute has worked to align the content with initiatives of other key partners dedicated to advancing the safety and quality agenda across the country. The resources and tools included here will support the efforts of boards committed to improving the safety and quality of the services provided by their organization, including the achievement and maintenance accreditation status through Accreditation Canada.

This toolkit is based on the current state of knowledge and was created in December 2009. Consistent with the dynamic nature of healthcare and the increasing focus research on leadership for quality and patient safety, emerging evidence may influence adaptation of the toolkit in the future.

 This symbol, used throughout the toolkit, denotes Canadian references and examples.

TARGET AUDIENCE

- This toolkit is intended to provide healthcare board members, senior executives and physician leaders across Canada with an understanding of the tools available to support organizational efforts in improving quality and patient safety.