



**CANADIAN
PATIENT SAFETY
OFFICER COURSE**

**COURS CANADIEN
POUR LES COORDONNATEURS
DE LA SÉCURITÉ
DES PATIENTS**

ONLINE PROGRAM

PROGRAMME EN LIGNE

The Canadian Patient Safety Officer Program offers health professionals and leaders the information, tools and techniques to advance leading patient safety practices.

CANADIAN PATIENT SAFETY OFFICER COURSE ONLINE

BUILD A STRONG PATIENT SAFETY CULTURE

GET THE INFORMATION, TOOLS AND TECHNIQUES TO DEVELOP LEADING PATIENT SAFETY PRACTICES IN YOUR ORGANIZATION.

The course is designed for busy patient safety professionals and has maximum flexibility so that you can learn at your own pace wherever and whenever you want. Delivered entirely online, the course includes readings, videos, webinars, discussion forums, coaching and a patient safety project proposal.

The program will help you learn how to:

- Lead system level change in patient safety science and quality improvement
- Lead and inspire others to apply patient safety and quality improvement techniques
- Apply the knowledge gained in this course to an organizational patient safety improvement priority
- Develop a community of patient safety leaders who will be able to share best practices

PROGRAM STRUCTURE

The Canadian Patient Safety Officer Course Online Program is 100 hours, which participants can complete in a 12 month time frame. Participants may enroll and start the program at any time. The course consists of the following topics:

- What is Patient Safety?
- High Reliability and Resiliency in Healthcare – Using a Complexity Science Lens
- Human Factors – Designed for Patient Safety
- Safety Culture Measurement and Improvement
- Teams and Communication for Patient Safety Care
- Incident Management – Preventing, Managing, Learning, and Sharing Patient Safety Incidents
- Using Quality Improvement Methods to Create a Safer Healthcare System
- Capability Building – Strategy and Structure

REGISTER TODAY at www.healthcarecan.ca/learning.



Canadian Patient Safety Institute
Institut canadien pour la sécurité des patients

HealthCareCAN
Leading. Innovation. Together.



SoinsSantéCAN
Leadership. Innovation. Collaboration.

The Canadian Patient Safety Institute and HealthCareCAN have built on the success of their face-to-face program to provide the Canadian Patient Safety Officer Online Program.

ABOUT HEALTHCARECAN

HealthCareCAN is the national voice of healthcare organizations across Canada and was formed from the merger of the Association of Canadian Academic Healthcare Organizations (ACAHO) and the Canadian Healthcare Association (CHA) on January 1, 2014. As the professional development branch of HealthCareCAN, CHA Learning has been developing the health leaders of tomorrow for almost 60 years by providing them with the knowledge and skills to be successful today. CHA Learning uniquely understands the needs of those who work in this challenging but rewarding sector. Flexible part-time studies allow students to learn online wherever and whenever...while continuing to work and maintaining their personal and professional lives.

ABOUT THE CANADIAN PATIENT SAFETY INSTITUTE

Established by Health Canada in 2003, the Canadian Patient Safety Institute works with governments, health organizations, leaders, and healthcare providers to inspire extraordinary improvement in patient safety and quality.

We develop evidence-informed products, provide excellent stewardship of resources, ensure clear and open communication, deliver measureable results, celebrate the successes of our partners and are passionate about safe healthcare for all Canadians.

Visit www.patientsafetyinstitute.ca to learn about our vision of safe healthcare for all Canadians.

CONTACT US

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