

# EFFECTIVE GOVERNANCE FOR QUALITY AND PATIENT SAFETY PROGRAM



Governing boards of healthcare organizations are legally responsible for the overall performance of their organizations. To support boards in their efforts to improve governance for quality and patient safety, the Canadian Health Services Research Foundation (CHSRF) and the Canadian Patient Safety Institute (CPSI) have developed the **Effective Governance for Quality and Patient Safety** program – a toolkit and education session to help healthcare boards understand and implement effective governance practices and processes for quality and

patient safety. The **Effective Governance for Quality and Patient Safety Toolkit** is freely accessible on the CPSI website at [www.patientsafetyinstitute.ca](http://www.patientsafetyinstitute.ca) and copies are available for order.

## GROUNDING IN EVIDENCE

Ross Baker and Anu Macintosh-Murray of the University of Toronto and Jean-Louis Denis and Marie-Pascale Pomey of the University of Montreal were commissioned by CHSRF and CPSI to synthesise the evidence about the key elements of effective governance for quality and patient safety. Through a literature review, case studies and key informant interviews they identified seven drivers that form the basis of the program.

“There is emerging evidence that more effective board oversight is associated with higher quality of care.”<sup>1</sup>

<sup>1</sup>Baker, R., et al. (2010) *Effective Governance for Quality and Patient Safety in Canadian Healthcare Organizations*. Ottawa: CHSRF.

## WHAT THE EFFECTIVE GOVERNANCE FOR QUALITY AND PATIENT SAFETY EDUCATION PROGRAM OFFERS

Effective Governance for Quality and Patient Safety offers a unique opportunity to develop evidence-informed approaches to governance and leadership and to share innovative health governance practices, resources and tools. Program participants will:

- Understand a board’s core functions related to quality and patient safety
- Identify approaches to measuring the quality of care
- Recognize how a culture of quality and patient safety within an organization can be led, supported and sustained by the board
- Identify tools, structures, processes and priorities that will assist participants in improving their organizations’ governance practices related to quality and patient safety

**“We came away with many ideas on how to improve our practices. . . . The program provides information and strategies that could be useful across the country.”**  
(RHA CEO)

### WHO SHOULD PARTICIPATE



This initiative is designed for board members of healthcare organizations and the leadership team they work with — CEOs, quality and patient safety executive leads and clinical leadership. The focus is on improving quality, performance, and patient safety through the use of evidence.

**“You should jump at the opportunity to participate . . . because you will have access to some very valuable tools”** (RHA CEO)

### PARTICIPANTS’ EXPERIENCE

All program participants have reported increased knowledge and understanding of effective governance regarding each driver, and each organization committed to specific changes in governance practices that offer the promise of improved outcomes for patients.



**“100 percent fit with my priorities for quality and patient safety in health care.”** (RHA Board Chair)

### JOIN US!

CPSI is offering this program in partnership with health regions. This approach is important for two reasons: it ensures that a critical mass of leaders within a region or organization gain a common skill set and knowledge and allows us to tailor the education session to specific local circumstances. If you are interested in bringing the program to your region, please contact [governance@cpsi-icsp.ca](mailto:governance@cpsi-icsp.ca).