

**10%**

of Canadians have experience with virtual healthcare.

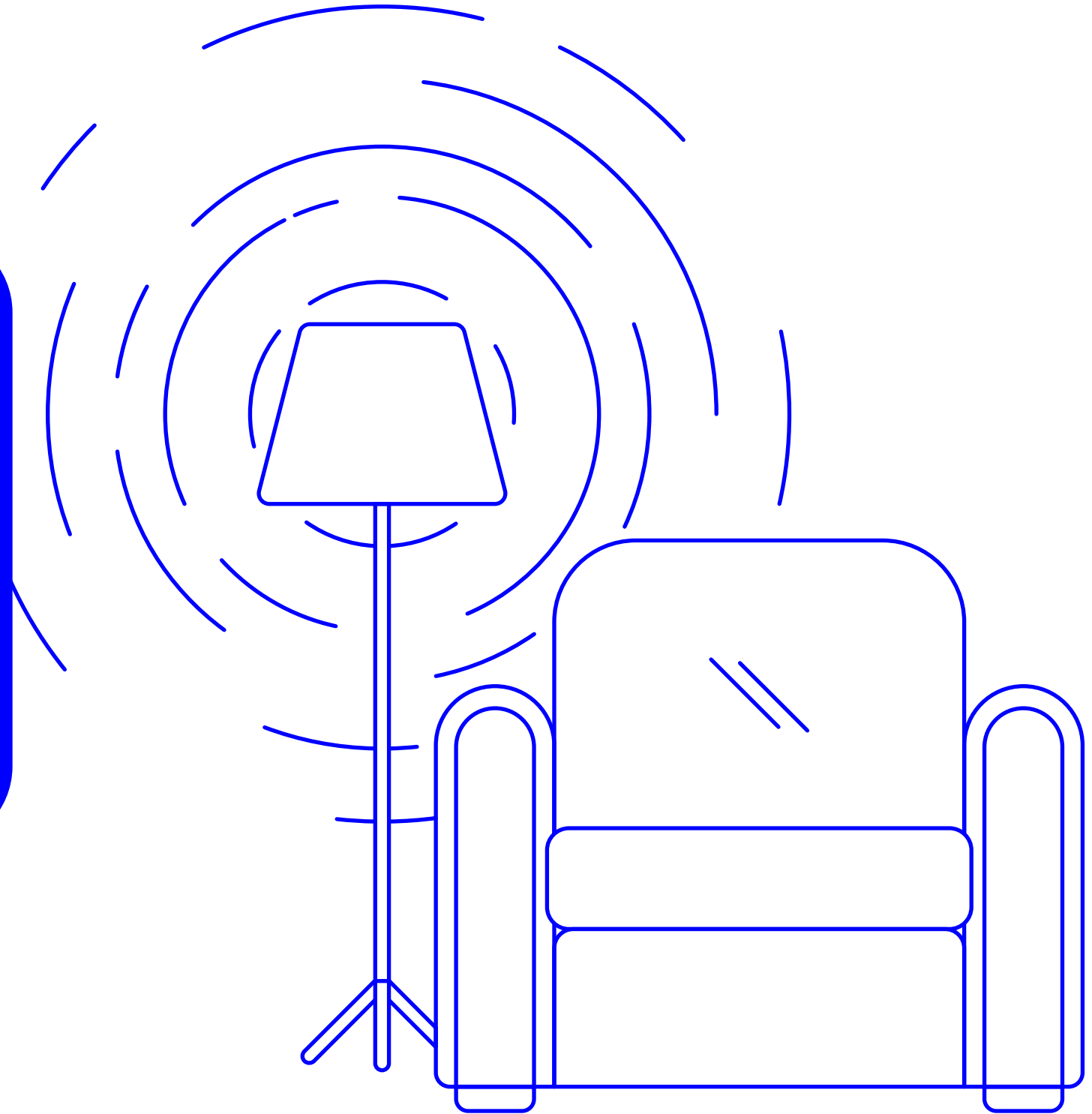
**41%**

of Canadians would like to have virtual visits with their healthcare provider.

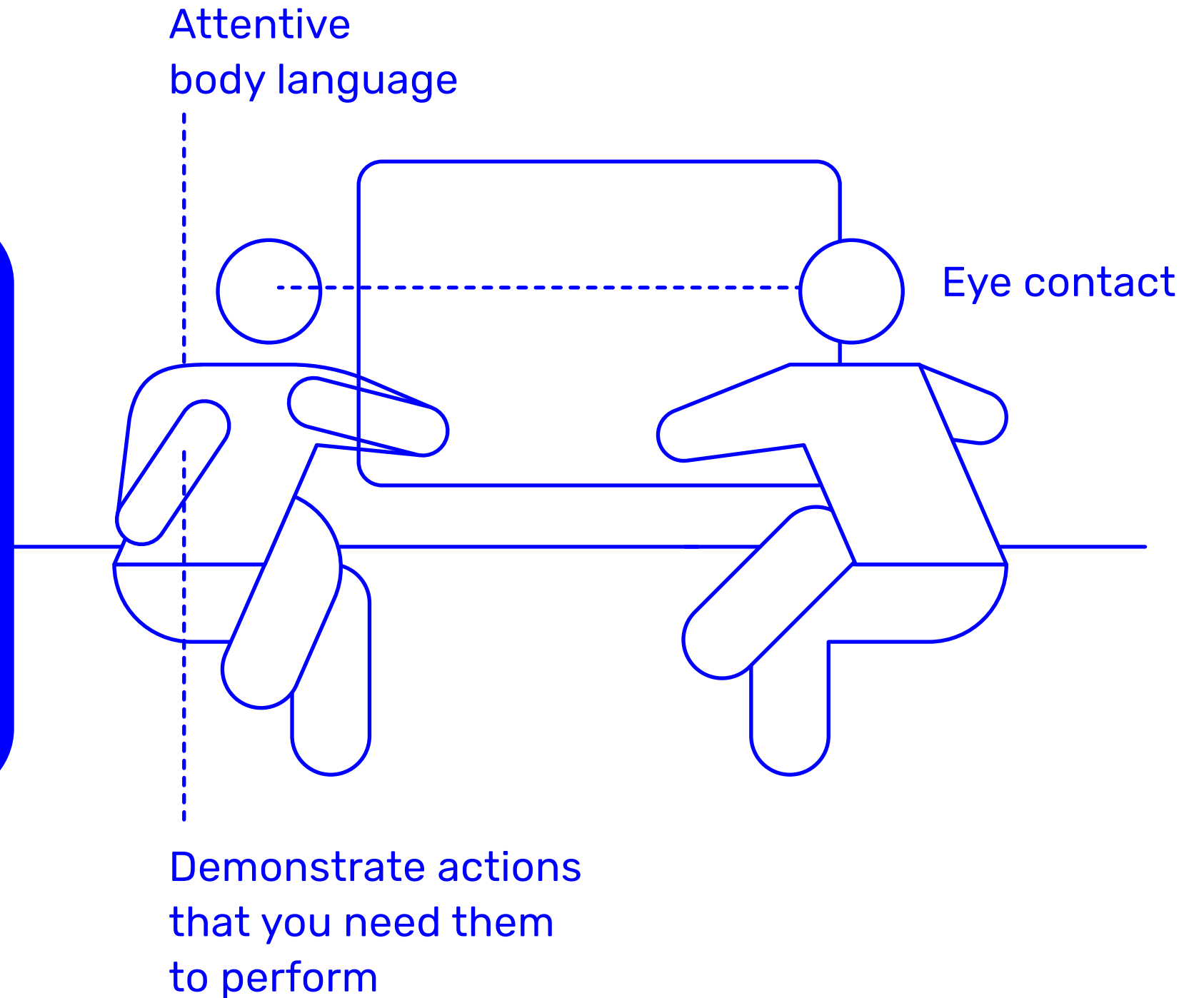
**And these numbers continue to rise...**

Source: Canadian Medical Association

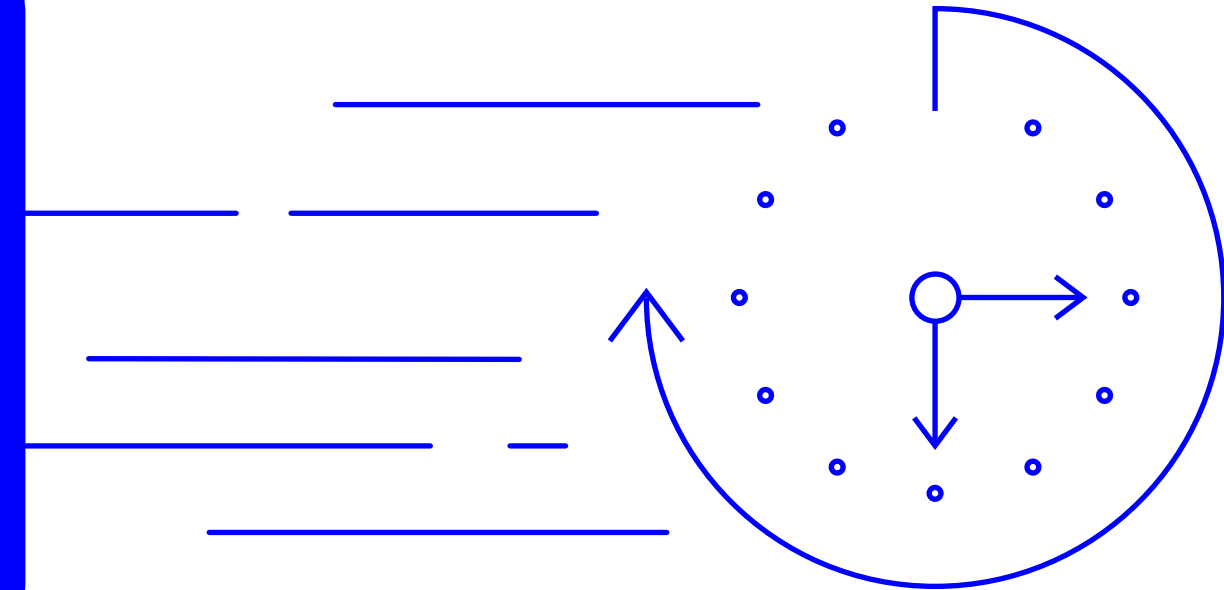
**Create a workstation that's private, quiet, well-lit and distraction-free.**



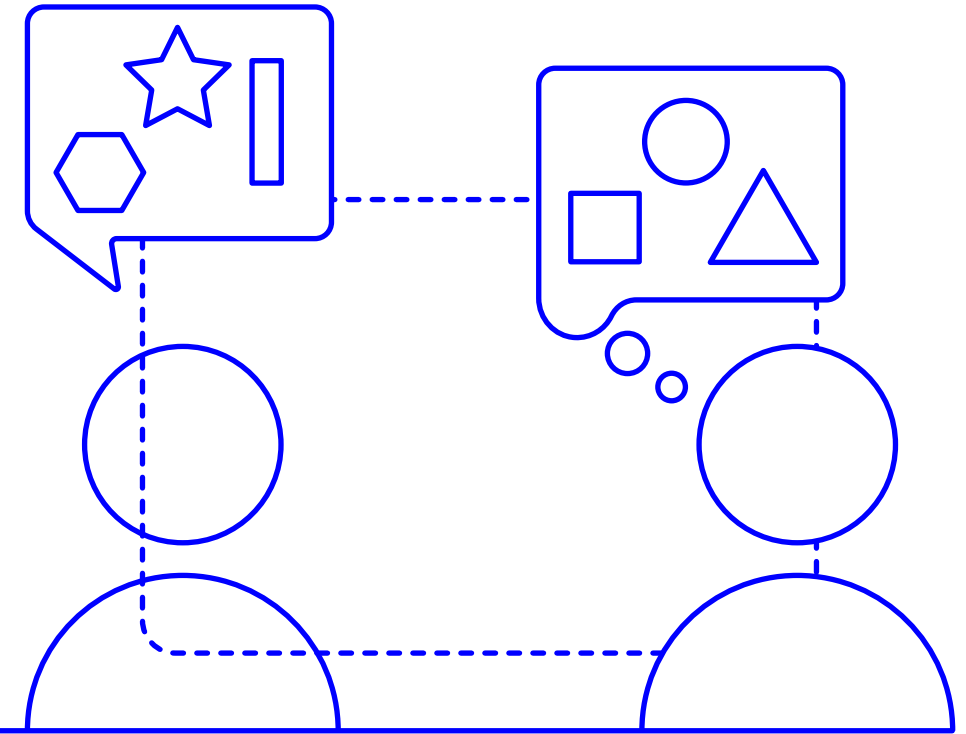
**Make extra effort to engage with patients using visual cues.**



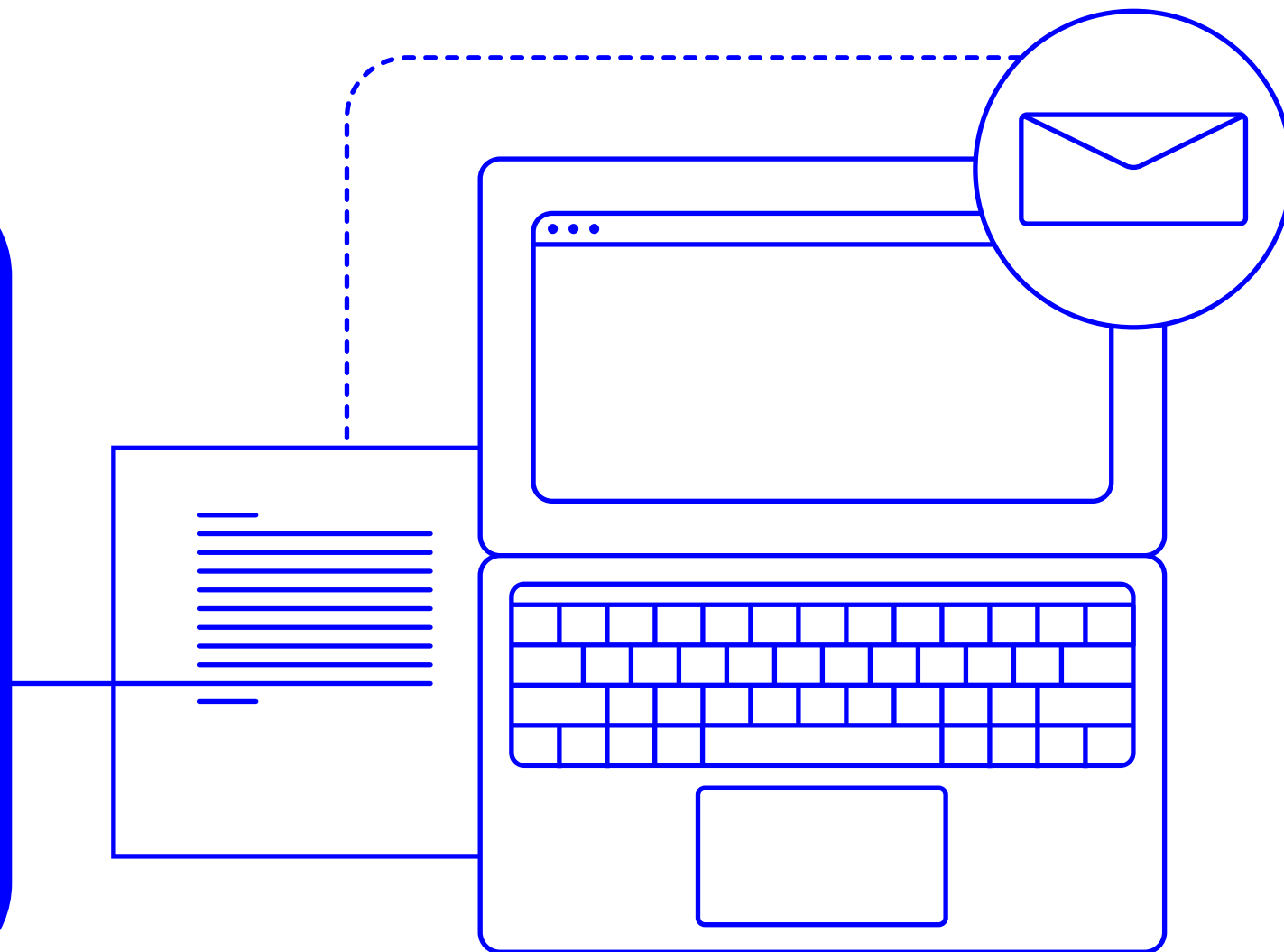
**Don't rush—pause  
and encourage patients  
to ask questions.**



**Be aware of potential language or communication barriers and care requirements in advance and adjust approach accordingly.**



**Share resources with  
patients after your visit  
that they may find helpful.**



**Symptoms not  
suitable for virtual  
care include but  
aren't limited to:**

