



## British Columbia Patient Concern Contacts

**Patient Care Quality Offices (one in each health region) -**  
**<http://www.patientcarequalityreviewboard.ca/makecomplaint.html>**

- **PHSA Patient Care Quality Office**  
**4<sup>th</sup> Floor, Women's Health Centre**  
**Room F405B**  
**4500 Oak Street**  
**Vancouver, BC V6H 3N1**
- **Telephone: 1-888-875-3256**
- **Fax: (604) 875-3815**
- **Email: [pcqo@phsa.ca](mailto:pcqo@phsa.ca)**

### **BC College of Physicians and Surgeons**

- The Registrar  
College of Physicians and Surgeons of BC  
400-858 Beatty Street  
Vancouver, BC V6B 1C1
- **Telephone: (604) 733-7758**
- **Fax: (604) 733-3503**
- [www.cpsbc.ca](http://www.cpsbc.ca)

### **Registered Nurses Association of BC**

- 2855 Arbutus St.  
Vancouver, BC V6J 3Y8
- **Telephone: (604) 736-7331 Toll free in BC: 1-800-565-6505**
- [www.rnabc.bc.ca](http://www.rnabc.bc.ca)

### **College of Pharmacists of BC**

- 302-1765 8<sup>th</sup> Ave W  
Vancouver, BC V6J 5C6
- **Telephone: (604) 733-2440 Toll Free: 1-800-663-1940**
- [www.bcpharmacists.org](http://www.bcpharmacists.org)

### **Ministry of Health**

- 1515 Blanshard Street  
Victoria, BC V8W 3C8



- **Telephone:** 250 952-1742 **Toll-free in BC:** 1-800-465-4911

**Mr. Gordon Macatee**

Deputy Minister of Health

- 5th Floor, 1515 Blanshard Street  
Victoria, BC V8W 3C8
- **Telephone:**(250) 952-1911
- **Fax:** (250)952-1909

**The Honourable George Abbott**

Minister of Health

- Room 337, Parliament Buildings  
Victoria, BC V8V 1X4
- **Telephone:** (250) 953-3547
- **Fax:** (250) 356-9587

**BC Ombudsman**

- PO Box 9039  
STN PROV GOVT  
Victoria, BC V8W 9A5
- **Telephone:** (250) 387-5855 **Toll free in BC:** 1-800-567-3247
- **In person:** 2<sup>nd</sup> Floor, 756 Fort Street, Victoria, BC
- **Fax:** (250) 387-0198

**First Nations and Inuit Branch of Health Canada**

- Regional Director  
Federal Building, Suite 540  
757 West Hastings Street  
Vancouver, BC V6C 3E6
- **Telephone:** (604) 666-3235
- **Fax:** (604) 666-6024