



Ontario

College of Physicians and Surgeons of Ontario

- c/o Investigations and Resolutions Department
80 College St.
Toronto, ON M5G 2E2
- **Telephone:** Public Advisory Department (416) 967-2603 **Toll Free:** 1-800-268-7096 ext 603

Registered Nurses' Association of Ontario

- 158 Pearl Street
Toronto, ON M5H 1L3
- **Telephone:** (416) 599-1925 **Toll Free:** 1-800-268-7199
- **Fax:** (416) 599-1926

Ontario College of Pharmacists

- 483 Huron Street
Toronto, ON M5R 2R4
Attention: Investigations and Resolutions
- **Telephone:** (416) 847-8272 **Toll-free:** 1-800-220-1921 ext. 272
- **Fax:** (416) 847-8222

MINISTRY OF HEALTH AND LONG-TERM CARE

- Client Services Unit
Ministry of Health and Long-Term Care
Suite M1-57, Macdonald Block
900 Bay Street
Toronto, ON M7A 1R3
- **Telephone:** (416) 314-5518 **Toll Free:** 1-800-268-1154
- **Fax :** (416) 314-8721

Mr. Ron Sapsford

Deputy Minister of Health

- Hepburn Block
10th Flr
80 Grosvenor St
Toronto, ON M7A 1R3
- **Telephone:** (416) 327-4496
- **Fax:** (416) 326-1570



The Honourable Dave Caplan

- Hepburn Block
10th Flr
80 Grosvenor St
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- **Telephone:** (416) 327-4300
- **Fax:** (416) 326-1571

Office of the Ombudsman of Ontario

- Does not have authority over healthcare concerns other than insurance plans

First Nations and Inuit Branch of Health Canada

- Regional Director
1547 Merivale Road
Nepean, Ontario K1A 0L3
- **Telephone:** (613) 952-0087
- **Fax:** (613) 952-5748