

## Message from Hugh MacLeod, CEO

As we continue to ASK. LISTEN. TALK. to the system, I am pleased to present you with our [Annual Review](#). This is really a celebration of you – our partners, collaborators and stakeholders that have made all of the projects that we are working on a success. It is you that have helped us CREATE, INSPIRE, LEARN, SHARE and IMPROVE the world of patient safety for Canadians.

Creative partnerships, collaborations and strategic investments are essential to maximize our impact. The Canadian Patient Safety Institute is committed to working with you to realize our vision of safe healthcare for all Canadians. We look forward to seizing every opportunity to work with you to catalyze change and improve safety and quality practices and outcomes.

This improvement does not happen without knowledge transfer. We need to learn and share from each other in the pockets of brilliance that are making an impact on the frontline. Our first venture in electronic knowledge transfer was the introduction of our "Patient Safety Crosswalk" - last summer. At this 'crosswalk' in the road of patient safety and quality improvement – over 75 organizations from across Canada and beyond populate their successes, news and events for you to view in an easy to find format. To begin adding your news and events, visit [www.patientsafetycrosswalk.ca](http://www.patientsafetycrosswalk.ca).

In February 2011 we followed up with the launch of Global Patient Safety Alerts. Currently, we have 22 organizations from around the world that publish alerts and summaries of patient safety incidents that have happened in their organization or region. We publish their source document and classify and summarize the alerts using the WHO classification system. By end of July, we will have posted and indexed approximately 700 alerts. We have entered into a partnership with Johns Hopkins to evaluate the benefit of this new search engine. We are also building global faculty with this initiative. Visit [www.globalpatientsafetyalerts.com](http://www.globalpatientsafetyalerts.com) for more information.

In launching the Improving Care Search Centre, we have developed one of our best tools yet to help share and learn from information from Canada and beyond. This Google-like search centre is changing the way patient safety and quality improvement information is shared, searched and gathered by bringing it all together in one place.

This innovative tool allows the user to personalize what information they will receive, including topics such as falls prevention, mediation reconciliation, hand hygiene, surgical safety and more.

The Improving Care Search Centre is championed through the efforts of the Improving Care Alliance – a group of healthcare organizations from around the world that believe in patient safety. They promote knowledge transfer and information sharing as a pillar of patient safety and quality improvement. Improving Care Alliance members have provided their websites to the Search Centre will now be accessed by over 125,000 users a month. Experience it for yourself at [www.improvingcaresearchcentre.com](http://www.improvingcaresearchcentre.com).

One other opportunity that I would like to share with you is the Patient Safety Education Program (PSEP-Canada) that officially launches this fall. CPSI has partnered with the Ontario Hospital Association (OHA) to deliver the 'Become a Patient Safety Trainer Conference' on September 14-16th in Toronto, Ontario, where leading clinical experts and international influencers in patient safety will introduce participants to an in-depth, thought provoking patient safety program, while at the same time challenging them to find creative ways to teach patient safety concepts, such as the systems approach, to colleagues. Conference participants will be certified as PSEP-Canada trainers and equipped with materials and support following the conference. To learn more or to bring the program to your area please email [psepcanada@cpsi-icsp.ca](mailto:psepcanada@cpsi-icsp.ca) or visit the Education section of our website at [www.patientsafetyinstitute.ca](http://www.patientsafetyinstitute.ca).

Finally, I want to make sure that you also don't miss the opportunity to participate in Canada's Virtual Forum on Patient Safety and Quality Improvement that is being held in conjunction with Canadian Patient Safety Week October 31 – November 4, 2011. We ASKED, LISTENED and TALKED to the system and we heard that because of travel restriction and fiscal constraints it would benefit you to have a 'virtual' forum. Free registration for Canadian Patient Safety Week marketing materials and access to Canada's Virtual Forum are available at [www.patientsafetyinstitute.ca](http://www.patientsafetyinstitute.ca).

**Safe care ... accepting no less,**

