

## Message from Hugh MacLeod, CEO

In our Strategic Plan, we outlined our main roles in the Canadian healthcare system: Advocate, Catalyst, Integrator, Broker and Promoter. With a new organizational structure, a vision of safe healthcare for all Canadians and a mission to inspire extraordinary improvement in patient safety and quality, the Canadian Patient Safety Institute is well-positioned to embrace each of these roles and work with you to drive patient safety initiatives for the benefit of Canadians.

A smooth operating system is not the product of a series of isolated actions – but from connecting the right combination of interactions. If there ever was a file where there should be no competition, no ego and complete sharing it should be patient safety. This month's bulletin is all about the power of sharing, that leads to learning and ultimately leads to broad improvement in patient safety and quality.

**Improving Care Search Centre.** Following months of planning, with the dedication and support of our 200 inaugural Improving Care Alliance members, we unveiled the Improving Care Search Centre to the world! I encourage you to visit [www.improvingcaresearchcentre.com](http://www.improvingcaresearchcentre.com) to explore this innovative tool for yourself and discover the impact it will have on knowledge transfer.

Along with the Improving Care Search Centre, we also announced the launch of the Improving Care Alliance – a group of organizations from around the world that believe in patient safety because it is the right thing to do. To become a member of the Improving Care Alliance or to find out more email us at [info@cpsi-icsp.ca](mailto:info@cpsi-icsp.ca).

**STOP! Clean Your Hands Day.** Thanks to the support of healthcare organizations across Canada, STOP! Clean Your Hands Day 2011 is an overwhelming success. More than 800 organizations are taking part in the event this year, a 30 per cent increase over 2010, meaning the message of the importance of good hand hygiene is reaching more people than ever before.

STOP! Clean Your Hands Day will also mark the launch of the Canadian Hand Hygiene Video Competition calling on healthcare organizations to get creative and share what they're doing to promote the importance of hand hygiene. The winner will be announced during Canada's Virtual Forum on Patient Safety and Quality Improvement. Visit [www.handhygiene.ca](http://www.handhygiene.ca) for more information and for a copy of the competition guidelines.

**Patient Safety Officer Course.** Understanding that education is a key driver in patient safety improvement, the Canadian Patient Safety Institute and the Canadian Healthcare Association partnered to deliver the Patient Safety Officer Course. 35 participants assembled in Ottawa from April 12 to 15 for a successful Patient Safety Officer Course and to learn from patient safety experts and health system leaders. Plans for another iteration of the Patient Safety Officer Course are underway. Contact the Canadian Healthcare Association at [www.cha.ca](http://www.cha.ca) to add your name to the waiting list.

**Royal College of Physicians and Surgeons of Canada.** CPSI and the Royal College of Physicians and Surgeons of Canada (RCPSC) have recently embarked on an exciting journey to realize a common goal. Leveraging the existing Patient Safety Education Project-Canada curriculum, a customized train-the-trainer program focusing on post-graduate medical educator in specialty and family medicine as well as practicing physicians will be created. The trainers will deliver to other physicians in specialty medicine and family practice in addition to medical students and residents at their local institutions. The project will progressively evolve over the course of the next two years and conclude with the piloting of the PSEP-Canada for Physicians train-the-trainer during the fall and winter 2012-2013.

**Victorian Order of Nurses.** CPSI and the Victorian Order of Nurses – Canada have recently signed a two-year agreement to adopt various aspects of *Safer Healthcare Now!* for the home care setting. This work involves taking tools and resources developed by *Safer Healthcare Now!* over the past five years and customizing them for use by families, clients and unregulated care providers. This project promises to go a long way towards improving safety in home care settings. For more information, please contact Marie Owen at [mowen@cpsi-icsp.ca](mailto:mowen@cpsi-icsp.ca).

**Coming Soon!** Registration for Canadian Patient Safety Week, Oct. 31 to Nov. 4, 2011, is opening soon. Canadian Patient Safety Week is your yearly opportunity to build some momentum within your organization and get people excited about patient safety and quality improvement.

By coming together as a network of organizations and people we will bring meaning to these words:

**Safe care...accepting no less.**

*Hugh*